Tulare Joint Union High School District
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NOTICE OF DATA BREACH

What Happened?	On April 27, 2020 Aeries Software sent out a notice to all school district's using Aeries informing them that some school databases of Aeries Hosted customers had been breached. The Tulare Joint Union High School District is not a customer of Aeries Hosted, which means we store our databases on our own servers rather than Aeries Software's servers. The breach was discovered initially in late November, but Aeries software did not become aware of unauthorized data access until March of 2020. Aeries believed the incident was isolated. On May 4, 2020, after further information from Aeries Software and in communicating with other schools using Aeries, we contacted Aeries support and asked for their staff to check our server logs to ensure our data had not been compromised. On May 6, 2020 Aeries support staff worked with our staff and did determine that unauthorized access of our data occurred on November 4, 2019. There are active investigations going on into the breach of multiple districts and Aeries Hosted. State and Federal agencies are investigating and it is believed that the attacks have all been carried out by one entity and the perpetrators are currently in custody. Aeries has provided patches to prevent further access which we have applied to our servers.
What Information Was Involved?	The information that was exposed are: ● Student ID's ● Student Email Addresses ● Student Passwords ● Parent Email Addresses tied to a portal account ● Parent Password Hashes tied to a portal account
What We Are Doing.	On December 20, 2019 Aeries Software released updates to fix the vulnerability used in the attack. We applied these updates at the time they were released. We will be resetting all student passwords. We will also be forcing all parent accounts to reset their password on the next login.
What You Can Do.	Parents should log in to the Aeries portal as soon as possible to reset their password.

Other Important Information (optional)

| For More Information. | For more information please check https://www.tjuhsd.org/databreach |